

The right choice for quality & confidence.



Graphics
Solutions

ICS WARRANTY PROGRAM

General Product Warranty

Our dedication to the quality performance of our products is our highest priority and this commitment ensures that every product we manufacture is designed, engineered, and tested with one goal in mind – your complete satisfaction. That's why all Avery Dennison Graphics Solutions products are covered by our general product warranty.

ICS Warranty Program

Going a step further, the Avery Dennison's ICS Warranty Program is our pledge to manufacture our products to a premium standard. Split into two robust levels; ICS Performance Guarantee and ICS Platinum Warranty, you can be certain that we provide the right coverage whatever your project.

ICS Performance Guarantee

The ICS Performance Guarantee combines our films with qualified components to form a system which is guaranteed to be compatible and provide outstanding performance.

Granted to all customers working according to the relevant Avery Dennison Technical Bulletins, the ICS Performance Guarantee offers a range of choice and flexibility. You choose the application, production method, qualified printer, ink and application tape, coupled with our films – and we provide the warranty.

ICS Platinum Warranty

For ultimate peace of mind and security when dealing with the most comprehensive projects, we offer a customized warranty that virtually eliminates risk to the end user. The ICS Platinum Warranty combines a certification process of specialist graphics manufacturers and installers to provide the highest levels of quality and performance in finished graphics applications. This open warranty – available by special request – is specially prepared and customized for your specific needs.

No matter what your application, Avery Dennison gives you the confidence of knowing that our range of high performance innovative products are backed with a warranty you can trust.

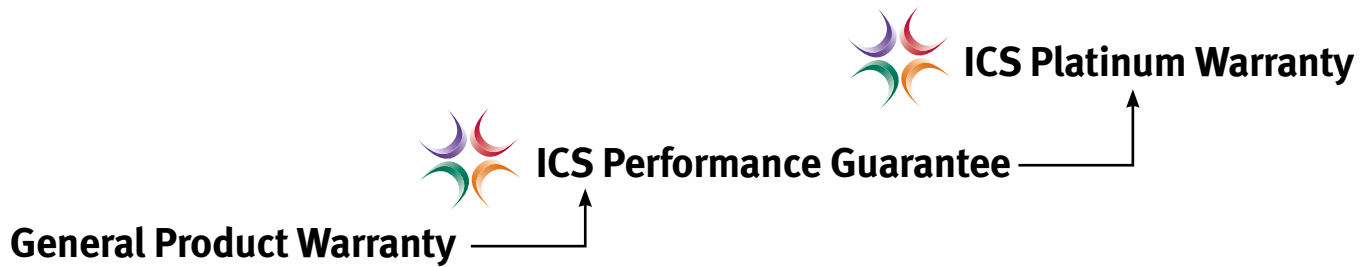
For more information ask your Avery Dennison representative how the ICS Warranty can work for you.



ICS Warranty
Program



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		General Product Warranty	ICS Performance Guarantee	ICS Platinum Warranty
Coverage				
Finished Graphic Appearance	As defined in ICS Performance Guarantee Bulletin		✓	✓
Warranted Durability	As stated in applicable ICS Performance Guarantee Durability Matrix and Bulletin		✓	✓
Physical Defects	Obvious damage for any reason	✓	✓	✓
Manufacturing Defects	Visual defects	✓	✓	✓
	Adhesive defects	✓	✓	✓
	Adhesion failure on recommended substrates		✓	✓
Printing defects and Ink performance	Image defects when printing		✓	✓
	Excessive image fade			✓
	Film cracking, crazing			✓
	Film lifting or peeling		✓	✓
	Reduction in gloss level			✓
	Blistering			✓
	Excessive dimensional change			✓
Cutting Defects	Clean cutting and weeding		✓	✓
Removal	Removable or Long Term Removable films do not remove as stated		✓	✓